HEALTH SERVICES FOR REFUGEES AND ASYLUM SEEKERS IN LEBANON

What to do if you need to see a doctor or go to hospital and what you have to pay?

The information contained in this brochure was updated in July 2018

For more information visit: www.refugees-lebanon.org
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</table>
I am a refugee. Can I go to a doctor or a hospital in Lebanon?

Yes. UNHCR provides health care services to registered refugees through its partners.

Refugees can see a doctor at a Primary Health Care Centre ("PHCc") or a Health Centre ("dispensary") for medical consultations, prescriptions, laboratory tests, immunizations, antenatal care, family planning services and other reproductive health services, management of chronic diseases. You can also receive mental health treatment, including counselling and other psychological support services.

You should only go to hospital in a medical emergency.

If you need to see a doctor you should go to the PHCc, dispensaries that listed in the “Your Health’ leaflet (ask for the leaflet of PHCs for your area).

**If you go to another PHCc or dispensary they will charge you more for your treatment.**

In a **medical emergency**, call the Hotline of your area NEXtCARE: **01 504020**

Please do not call NEXtCARE for other service as they will not be able to assist you.

There are other phone numbers listed in this brochure will give you information about health and social assistance, if you are a victim of sexual assault or violence or for any other emergency.
What if I am not registered with UNHCR or awaiting registration?

Unregistered refugees and those awaiting registration have access to subsidized health services and assistance at the supported PHCc listed in the leaflet similar to registered refugees. However, other PHCc or dispensaries may ask you equal contribution to health care treatment similar to Lebanese patients.

Is the Lebanese health system different from other health systems?

Yes. The Lebanese health system is highly privatized and registered refugees have to pay a contribution towards their health care, in the same way that Lebanese do.
If you need to see a doctor, you should contact the PHCc or dispensary in advance to check if there is a doctor available that day and make an appointment. Ask for the leaflet of PHCc and dispensaries.

DOCTOR’S FEES

When you go to see a doctor at a supported PHC or a dispensary you will be charged between 3,000 LBP – 5,000 LBP for a consultation. UNHCR and partners pay the remainder of your consultation fees.

For laboratory and diagnostic tests, UNHCR covers up to 85% of the cost for children under 5 years old, elderly over 60 years old, pregnant women and other vulnerable individuals. The remaining 15% of the cost must be paid by the patient.

All other individuals are required to pay 100% of their medical costs. However some supported PHCc cover 100% for laboratory and essential diagnostic tests for all age’s group.

Please see the table below for more information.

<table>
<thead>
<tr>
<th>Service</th>
<th>What you pay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vaccines</td>
<td>Free at all PHCc and dispensaries</td>
</tr>
<tr>
<td>Consultation</td>
<td>3,000 – 5,000 LBP</td>
</tr>
<tr>
<td>Acute medications</td>
<td>Available for free, other PHCc would ask for handling fee.</td>
</tr>
<tr>
<td>Chronic medications (diabetes, cardiac conditions, hypertension, asthma, epilepsy, etc.)</td>
<td>1,000 LBP per visit (handling fee)</td>
</tr>
<tr>
<td>Service</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Family planning (Insertion of IUD, pills, condoms)</td>
<td>Free at all PHC and dispensaries (consultation 3,000-5,000 LBP)</td>
</tr>
<tr>
<td>Ultrasounds for pregnant women</td>
<td>2 for free (consultation 3,000-5,000 LBP)</td>
</tr>
<tr>
<td>Dental care</td>
<td>Subsidized. Please refer to the PHC or dispensary for the exact costs.</td>
</tr>
<tr>
<td>Laboratory and diagnostic tests</td>
<td>For free or 15% of the cost for</td>
</tr>
<tr>
<td></td>
<td>- For children under 18 years</td>
</tr>
<tr>
<td></td>
<td>- Persons over 60</td>
</tr>
<tr>
<td></td>
<td>- Persons with disabilities</td>
</tr>
<tr>
<td></td>
<td>- Pregnant women</td>
</tr>
<tr>
<td></td>
<td>In some PHCs adult diagnostics are supported upon approval by</td>
</tr>
<tr>
<td></td>
<td>the partner’s health officer supporting the PHCc.</td>
</tr>
</tbody>
</table>
What do I do if I need to go to hospital?

First, go to a PHCc or a dispensary before you go to hospital. If a doctor in a PHCc or a dispensary recommends your admission to a hospital for inpatient care, you should obtain approval from NEXtCARE Lebanon which is UNHCR’S partner in Lebanon.

In a life-threatening emergency go straight to one of the contracted hospitals listed in the leaflet and then call NEXtCARE from the hospital, otherwise we cannot assist you financially with your medical bills.

NEXtCARE hotline is 01 504020 24 hours 7/7

If I need to go to Hospital, will an ambulance take me?

The ambulance will take the patient to hospital only in life threatening situations or when the patient cannot travel in a seated position by car.

The Lebanese Red Cross provides ambulance services in Lebanon. The number to call is three digits 140
Will UNHCR pay my hospital bill?

UNHCR support for the following hospital services only:
• Life-saving emergencies
• Urgent conditions that might lead to severe permanent disability
• Giving birth
• Care for newborn babies

As of 1st July 2018, UNHCR health assistance to refugees will change. UNHCR is introducing a protective measure for refugees with very high hospital bills. The maximum contribution that you will have to pay is now USD 800 (LBP 1,200,000) for a single admission. UNHCR will pay the remaining amount up to the ceiling of support.

However, refugees who have to go to hospital for deliveries and lifesaving care will have to increase their contribution towards the bills.

UNHCR will pay up to 75% for bills above 100 USD (LBP 150,000) of the hospital services. You will have to pay USD 100 (LBP 150,000) more than before.

The below list shows some examples of what refugees will have to pay depending on the hospital bill:

<table>
<thead>
<tr>
<th>Hospital bill total</th>
<th>What refugees paid before 1st July 2018</th>
<th>What refugees will need to pay as of 1st July 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>100 USD</td>
<td>25 USD</td>
<td>100 USD</td>
</tr>
<tr>
<td>200 USD</td>
<td>50 USD</td>
<td>125 USD</td>
</tr>
<tr>
<td>500 USD</td>
<td>125 USD</td>
<td>200 USD</td>
</tr>
</tbody>
</table>
Call NEXtCARE or approach their delegates in the hospital to know about your contribution.

If you receive any other hospital service, you will have to pay the total cost of your hospital bill.

If you need a very expensive hospital treatment, disc disease or elective medical interventions, UNHCR’s Exceptional Care Committee must first approve treatment before it will agree to cover to 75% of the cost for bills above USD 100.

The Committee will consider:
- The need for and adequacy of the suggested treatment
- The cost and the need for financial assistance
- Feasibility of the treatment plan and prognosis

You should go to the hospitals listed in the leaflet because you will have to pay more if you go to any other hospital. Remember to call NEXtCARE before admission to the hospital so we can assist you financially with your medical bills. We will not reimburse any payments you may have advanced.

<table>
<thead>
<tr>
<th>1500 USD</th>
<th>375 USD</th>
<th>450 USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>2900 USD</td>
<td>725 USD</td>
<td>800 USD</td>
</tr>
<tr>
<td>5000 USD</td>
<td>1250 USD</td>
<td>800 USD</td>
</tr>
<tr>
<td>10000 USD</td>
<td>2500 USD</td>
<td>800 USD</td>
</tr>
</tbody>
</table>

**DOCUMENTS TO TAKE WITH YOU TO THE DOCTOR OR TO THE HOSPITAL**
- A valid ID document OR
- Your UNHCR Registration Certificate (“UN Paper”)
As of July 2018, only women who are known to UNHCR will receive support when they give birth. Is this true?

Yes. As of 1st of July 2018, assistance for deliveries can only be provided to women already known to UNHCR. UNHCR will no longer offer delivery support to women unless they approach UNHCR prior to hospital admission for giving birth.

If you are already known to UNHCR and you have a valid UN paper or are in possession of a token, you can go directly to the hospital and call NEXtCARE and UNHCR will provide support.

If your UN paper is expired, you need to make an appointment with UNHCR to renew it.

There is a requirement to approach UNHCR if you need support with delivery fees. If you are pregnant you need to make an appointment at the closest UNHCR reception centre as soon as possible.

**IMPORTANT:** If you do not make an appointment with UNHCR during your pregnancy after the 1st of September UNHCR will be unable to provide support for the cost of delivery once in hospital.

On the day of your appointment with UNHCR, bring your Pregnancy Card (see Pregnant Women section) or a medical report indicating your status.
How much will I need to pay at the hospital for birth delivery?

You will have to pay for a normal delivery between USD 150 - 200 (LBP 225,000 - 300,000), and for a C-Section delivery between USD 225 - 355 (LBP 337,500 - 532,500) depending on which hospital you go to. UNHCR will pay the rest.

If you have not already approached UNHCR, you will have to pay the entire hospital bill. For more information on the delivery fees per hospital please ask NEXtCARE or check for more information: delivery fees per hospital [www.refugees-lebanon.org](http://www.refugees-lebanon.org)

What if I have a health problem during my pregnancy and I did not yet approach UNHCR?

If you are pregnant and did not yet approach UNHCR, but have an emergency situation in need of hospital care, go straight to the hospital and call NEXtCARE. UNHCR will provide you support after admission to the hospital.

NEXtCARE will facilitate this process upon admission in the contracted hospital.
Why should I deliver in a hospital?

The Ministry of Public Health in Lebanon advises to give birth in hospital, which is the safest way for the mother and the new born baby. In the hospital you will receive healthcare from a qualified team. Also, you will get a birth notification, which is an important document required when registering the birth of your baby with the Lebanese Authorities.

Moreover, if you or your baby have a health emergency you will receive immediate emergency care to avoid complications and even fatal outcomes.

Giving birth outside the hospital could put you and your baby’s life at risk.

Also, if you give birth with an unauthorized midwife, you may face challenges in registering the birth of your baby later on.

**IMPORTANT:** Please be aware that UNHCR do not financially support child birth in the home.

I heard that there are awareness sessions on family planning. How can I know more?

Go to the nearest health centre for family planning, counselling and services.

After having a baby, it is recommended to wait at least 3 years before becoming pregnant again.

If you do this, your new born baby is less likely to die or be born prematurely and you will all be healthier. Do not put at risk the health of the child and the mother. Go for post-natal care and family planning in one of the supported PHCc.
I am pregnant. What services and assistance can I get?

You can get pregnancy care at PHCc and dispensaries as well as ultrasounds. You will be provided with supplements needed for you and your baby’s health.

If you are pregnant, you should go to a PHCc at least 4 times before you give birth. You should go to the PHC that is closest to your address.

UNHCR’s partners covers the cost of laboratory, diagnostic tests and 4 consultations for pregnant women. You will also have access to breastfeeding and personal hygiene awareness sessions and access to free family planning services after you deliver your baby and one postnatal consultation for free.

In addition, UNHCR will support you for the remainder of delivery cost above USD 100.

During your pregnancy the doctor will prescribe you some supplements like calcium and iron. Don’t forget to take them for your health and the health of your baby! Continue to take them as long as you are breastfeeding your baby. You will also need to visit your PHCc or dispensary one month after you give birth for post natal care to ensure your well-being!
When you are pregnant and you approach the PHCc for consultation you will be provided with a Pregnant Card. You will have to keep it with you each time you come for a doctor’s visit and when you come to the hospital to deliver your baby. Also if you approach UNHCR to take an appointment.

**Pregnant Card:**
Chronic diseases such as diabetes, cardiac conditions, hypertension. Asthma, epilepsy, etc.:

If you have a chronic disease such as diabetes, cardiac conditions, hypertension, asthma, epilepsy, you should go to see a doctor at a PHC or a dispensary for chronic disease control.

Locate a PHC from YMCA network near you and register. Visit regularly and the health centre will provide you with the necessary medication every month. This will manage your chronic condition and prevent further health consequences.

Chronic diseases such as cancer, thalassemia, etc.:

UNHCR does not pay for chronic diseases that require repeated hospitalization, such as cancer, thalassemia or renal dialysis. If you have one of these conditions, you should go to see a Doctor at a PHC or a dispensary to manage your condition.

In addition, UNHCR does not pay for the following treatments:

- High cost treatment when a less costly alternative treatment is equally effective and available
- Experimental, non-evidence based treatment
- Organ transplant
- Infertility treatment
- Cosmetic / plastic / reconstructive surgery
- Long term sustaining tertiary care such as treatment/rehabilitation of complications of chronic degenerative diseases, immunosuppressive treatment, new cases of hemodialysis (unless one time for life-saving), thalassemia treatment (except for life-saving blood transfusion), multiple sclerosis, etc.
- Conditions that can be treated at a PHC or dispensary
- End-Mid stage cancer (including surgery and chemotherapy)
- Long term treatment requiring nursing care
I have a disabled child/family member. What kind of support and services are available?

Various community support services are available. Go to your nearest PHCc or dispensary for a consultation and for more information.

UNHCR and partners will pay 85% of the cost of laboratory and diagnostic tests for patients with physical or mental disabilities.

Ask to see the partner’s staff at the PHC for eventual 100% support for the basic diagnostic and laboratory test.

Rehabilitation institutions for persons with specific needs.
Please ask about services that offer support for physical and functional rehabilitation, caregivers training, mobility assistive devices, prosthesis and orthosis, psycho-social support services for rehabilitation beneficiaries and wound kits provision. Ergo therapy; physiotherapy and speech therapy sessions.
I have Tuberculosis. What should I do?

You should attend a Centre for Tuberculosis treatment. Treatment is available for free.

UNHCR’s partners will support you for laboratory and diagnostic tests. Your family can also be tested for free.

### Centres for Treatment of Tuberculosis Lebanon

<table>
<thead>
<tr>
<th>Area</th>
<th>Centre</th>
<th>Address</th>
<th>Phone</th>
<th>Opening hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beirut</td>
<td>Quarantina</td>
<td>Quarantina, Beirut</td>
<td>01-443550</td>
<td>8am-13pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>01-449013</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>01-449014</td>
<td></td>
</tr>
<tr>
<td>Bekaa</td>
<td>Hermel Old Hospital</td>
<td>President Sabri Hamadeh Street First floor</td>
<td>08-201341</td>
<td>8am-13pm</td>
</tr>
<tr>
<td>Bekaa</td>
<td>Zahleh Central Dispensary</td>
<td>GSO Building facing Zahleh Gov Hospital</td>
<td>08-821511</td>
<td>Mon-Fri 8.00-13.00</td>
</tr>
<tr>
<td>Mount Lebanon</td>
<td>Beit El Din</td>
<td>PHCc Near the presidential palace</td>
<td>05-500048</td>
<td>8am-13pm</td>
</tr>
<tr>
<td>North</td>
<td>Tripoli: Lutte contre la tuberculose</td>
<td>Zahrieh facing Sir Dennieh Garage, first floor</td>
<td>06-424255</td>
<td>Mon-Sat 8.00 – 10.00am</td>
</tr>
<tr>
<td>Location</td>
<td>Center/Building</td>
<td>Address/Description</td>
<td>Phone</td>
<td>Operating Hours</td>
</tr>
<tr>
<td>-----------</td>
<td>--------------------------------------</td>
<td>----------------------------------------------------------</td>
<td>--------</td>
<td>--------------------------</td>
</tr>
<tr>
<td>Akkar</td>
<td>Halba TB centre</td>
<td>Halba Government Hospital</td>
<td>06-692564</td>
<td>Mon-Sat 8.00 – 13.00pm</td>
</tr>
<tr>
<td>Saida</td>
<td>TB Centre Saida</td>
<td>Al Barbir Building, Nejmeh square, 3rd Floor</td>
<td>07-724854</td>
<td>8am-13pm</td>
</tr>
<tr>
<td>El Nabatieh</td>
<td>TB Centre Nabatiyeh</td>
<td>Caza Doctors Building, above Red Cros</td>
<td>07-768819</td>
<td>8am-13pm</td>
</tr>
<tr>
<td>Tyr</td>
<td>Tyr Governmental Hospital</td>
<td>Sour</td>
<td>07-346703</td>
<td>Call before</td>
</tr>
</tbody>
</table>
If you require treatment, you must first contact UNHCR health staff, who will give you the necessary information and refer you to the National Centre for treatment. Treatment is free as well as the blood tests related. Please request a confidential appointment with the UNHCR Office. You are not required to disclose information in order to seek an appointment from UNHCR health staff. All cases are treated with the strictest of confidentiality.

I think I might have been infected with HIV. What should I do?

If you suspect you have been infected with HIV, you should go immediately to one of the following centre to receive care. It is important that you get preventative treatment as soon as possible, preferably within 24 hours of being infected:

<table>
<thead>
<tr>
<th>Voluntary Counselling and testing for HIV</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIDC 1st Floor Daou Bldg., Youssef Karam Str., Sin El Fil, Tel/Fax: 01-482428, 01-480714 Beirut and Mount-Lebanon</td>
</tr>
<tr>
<td>Dar El Fatwa Beirut, Aicha Bakkar, Tel.: 01-797400</td>
</tr>
<tr>
<td>MARSA Traboulsy Str., Karim Bechara Building, 2nd Floor. At the Tayouneh roundabout, take a right after Sunflower theatre. Second building to your left. Badaro, Beirut. 01-380515</td>
</tr>
<tr>
<td>AJEM Centre 01-901560- Next to Roumieh prison- Metn</td>
</tr>
<tr>
<td>Amel Association 08-663086, Bekaa- Kamed Loz</td>
</tr>
<tr>
<td>Amel Association 01-273473 Mcharafeye- Beirut</td>
</tr>
<tr>
<td>Dar el Amal Bldg Samir Ghazal,Horsh Tabet Sin El Fil 01-483508</td>
</tr>
</tbody>
</table>

All tests and counselling interviews are done with the strictest confidentiality.
I have Leishmaniasis. What should I do?

If you have Leishmaniasis, you should seek treatment at one of the following hospitals: Medication for Leishmania treatment is for free from The Ministry of Public Health. You have to contribute for the consultation only LBP 15,000 to 20,000; similar to vulnerable Lebanese at the Out Patient Department of the Gov. Hospital.

<table>
<thead>
<tr>
<th>Area</th>
<th>Hospital</th>
<th>Telephone Numbers</th>
<th>Doctor and Treating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baalbek</td>
<td>Baalbek Governmental Hospital</td>
<td>08-370022</td>
<td>Mon 12:00-1:00 Dr Jamal Othman</td>
</tr>
<tr>
<td>Beirut</td>
<td>Rafic Hariri University Governmental Hospital Beirut</td>
<td>01-830000</td>
<td>Wednesday 10:00-11:00 Dr. Ossayma Dhouny</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Tuesday 10:00-11:00 Dr. Pierre Abi Hanna</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Halba</td>
<td>Halba Governmental hospital</td>
<td>06-693944 06-694455</td>
<td>Sat 13:00-14:00 Dr. Mohamad Ayoub</td>
</tr>
<tr>
<td>Saida</td>
<td>Saida Governmental Hospital</td>
<td>07-722136 07-721606</td>
<td>Wednesday 9:00-11:00 Dr. Hussein Nassar</td>
</tr>
<tr>
<td>Zahle</td>
<td>Zahle Governmental Hospital</td>
<td>08-825601</td>
<td>Tuesday 9:00-11:00 Dr. Souleiman El Mais</td>
</tr>
</tbody>
</table>

Please call the hospital before to take an appointment
Can my child receive vaccinations in Lebanon?
Where?

Yes. Vaccinations for children are provided for free by the Ministry of Public Health through the PHC centres. First dose vaccinations of polio, measles and Vit A are available for free at all UNHCR Reception Centres.

Vaccines are essential to your child’s health and development and you should ensure your child receives all essential vaccinations using the vaccination schedule below:

<table>
<thead>
<tr>
<th>National Lebanese Vaccination Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age</strong></td>
</tr>
<tr>
<td>At birth</td>
</tr>
</tbody>
</table>
| 2 months | IPV - First dose  
Pentavalent (diphtheria-pertussis-tetanus-hepatitis B-Hib) - First dose |
| 4 months | OPV - Second dose  
Pentavalent vaccine (diphtheria-pertussis-tetanus-hepatitis B-Hib) - Second dose  
PCV13 - First dose |
| 6 months | OPV - Third dose  
Pentavalent vaccine (diphtheria-tetanus-pertussis-hepatitis B-Hib) - Third dose  
PCV13 - Second dose |
| 9 months | Measles - First dose  
Mumps and Rubella (MMR) – First dose  
PCV13 - First booster dose |
<table>
<thead>
<tr>
<th>Age</th>
<th>Vaccine Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 months</td>
<td>Measles</td>
</tr>
<tr>
<td>18 months</td>
<td>OPV - First booster dose</td>
</tr>
<tr>
<td></td>
<td>Pentavalent vaccine (diphtheria-tetanus-pertussis-hepatitis B-Hib) - First booster dose</td>
</tr>
<tr>
<td></td>
<td>Measles</td>
</tr>
<tr>
<td></td>
<td>Mumps and Rubella (MMR) - Second dose</td>
</tr>
<tr>
<td>4-5 years</td>
<td>OPV - Second booster dose</td>
</tr>
<tr>
<td></td>
<td>DTP (diphtheria-tetanus-pertussis) - Second booster</td>
</tr>
<tr>
<td>10-12 years</td>
<td>OPV - Third booster dose</td>
</tr>
<tr>
<td></td>
<td>DT (diphtheria-tetanus) - Third booster dose</td>
</tr>
</tbody>
</table>
There are other hotlines available as indicated below.

### Hotlines of Partners

<table>
<thead>
<tr>
<th>Area</th>
<th>Partner</th>
<th>Hotline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lebanon</td>
<td>Restart Centre for Victims of Torture and Violence</td>
<td>76-708083</td>
</tr>
</tbody>
</table>

### UNHCR Contact Numbers

#### Beirut/Mount Lebanon
- In person: Ramlet El-Baida, Dr. Philippe Hitti St., behind Spinney’s Supermarket Beirut (Monday to Friday 8:00 - 14:00).
- Over the phone: 01-820848 for Information and Appointments (Monday to Friday 7:00 - 17:00)

#### Bekaa
- In person: Zahle highway, near Kaysar Ata Ice-Cream, Zahle (Monday to Friday 8:00 - 16:00)
- Over the phone: 76-611811 for Information / 08-930468 for Appointments: (Monday to Friday 8:30 - 16:00).
In a life-threatening emergency you can go directly to a Hospital but remember to contact NEXtCARE hotline on:
01 504020
24 hours 7/7

EASY STEPS TO ACCESS MEDICAL TREATMENT IN LEBANON

STEP 1: Contact a Primary Health Centre or dispensary to see a doctor.

STEP 2: If your doctor says you need to go to the hospital, contact NEXtCARE.

<table>
<thead>
<tr>
<th>North</th>
<th>South</th>
</tr>
</thead>
<tbody>
<tr>
<td>• In person: Next to Rachid Karame Exhibition Centre, Tripoli (Monday to Friday 8:00 - 14:00)</td>
<td>• In person: Villa Krischt, Al Hosh, Tyre (Monday to Friday 8:30 - 16:00)</td>
</tr>
<tr>
<td>• Over the phone: 71-911496 for Information (Monday to Friday 8:00 - 16:00).</td>
<td>• Over the phone: 76-500370 for Information / Appointments: 76-500380 (Monday to Friday 8:30 - 16:00).</td>
</tr>
</tbody>
</table>
If you need hospitalization, a medical panel will follow up on your case and decide on financial coverage by UNHCR depending on your medical status. Next Care Lebanon will inform you.

**What do you pay for hospital care?**

Please be aware that if your medical case will be supported, UNHCR will be covering 75% of the cost above USD 100.

**What do you pay at the PHC?**

- 3,000-5,000 LL per consultation
- Vaccines, Acute Medication, Family Planning, set number of pregnancy related visits including 2 ultrasound scans. All FREE!
- To collect chronic medication (to manage ongoing term conditions) 1,000 LL (each time)
- Diagnostic test: UNHCR covers 85% of cost for pregnant women, disabled persons, children under 5 and patients over 60 only. All other patients must fully cover their diagnostics tests.

**If you need MEDICAL ATTENTION**

**EMERGENCY CASES**

**need immediate hospitalization**

- Heart Attack
- Shortness of breath
- Babies with severe vomiting / diarrhoea / high fever
- Intrauterine delivery
- Severe bleeding / trauma
- Severe Burns
- Convulsions / unconsciousness

**NON EMERGENCY CASES**

**do NOT need immediate hospitalization**

- Pregnant women NOT in labour
- Vaccination for children
- Cold/Cough/Fever
- Headache or any pain, i.e. backpain/joint pain
- Medication for chronic illness including epilepsy, diabetes, hypertension
- Skin irritation/itch

**If you need urgent hospital admission and to ask about the nearest hospital, call**

**Next Care Lebanon**

01 504020

24 hours a day 7 days a week

**Do you need an ambulance?**

Call the Lebanese Red Cross on 140

The service is free of charge!

**If you go to hospital in non-emergency case: UNHCR will NOT cover the hospital bill**

Polio and measles vaccination are available free of charge at UNHCR Registration Centers. All other recommended child vaccinations are also free of charge at PHC (Primary Healthcare Centers)!

**Go to your nearest PHC – (see UNHCR Health Brochure for address, opening time, phone numbers and other details)**

You can also call the PHC in advance to ensure the doctor will be there.

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